

Voyage 1 Limited Bramley Avenue

Inspection report

73 Bramley Avenue Melbourn Royston Hertfordshire SG8 6HG Date of inspection visit: 18 March 2021

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Tel: 01763261682 Website: www.voyagecare.com

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bramley Avenue is a residential care home providing personal care for up to 5 adults with a learning disability. There were 4 people living at the service at the time of our inspection.

We found the following examples of good practice.

Visitors to the service had their temperature taken and wore personal protective equipment (PPE). The service had an ample supply of PPE. All staff had received training in the correct use of PPE, and how to take it off and put it on safely.

People were supported to have contact with their families and friends through video and telephone calls.

Regular COVID-19 testing for all people and staff living and working in the service was regularly carried out.

The building was clean and free from clutter. Cleaning of the service, including frequently touched surfaces, had increased to reduce the risk of transmission of infection.

The registered manager had developed procedures and guidance for people and staff in response to the COVID-19 pandemic. Risks to people and staff in relation to their health, safety and wellbeing had been assessed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated



Bramley Avenue Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 March 2021 and was announced.

Is the service safe?

Our findings

 $S5\square$ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.