

Old Hall Surgery

Inspection report

26 Stanney Lane
Ellesmere Port
Cheshire
CH65 9AD
Tel: Tel: 0151 355 1191
www.oldhallsurgery.co.uk

Date of inspection visit: 10/06/2019
Date of publication: 28/06/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

We carried out an announced comprehensive inspection of Old Hall Surgery on 22 January 2019 as part of our inspection programme. The overall rating for the practice was good, however we rated the practice as requires improvement for safe. The full comprehensive report on the January 2019 inspection can be found by selecting the 'all reports' link for Old Hall Surgery on our website at www.cqc.org.uk.

This inspection was a desk-based review carried out on 10 June 2019 to confirm that the practice had carried out their plan to meet the legal requirements in relation to the breaches in regulations that we identified in our previous inspection on 22 January 2019. This report covers our findings in relation to those requirements and also additional improvements made since our last inspection.

Overall the practice is now rated as Good.

Our key findings were as follows:

- The system for recruiting staff had been reviewed to ensure only fit and proper persons were employed and the provider had ensured there was a training plan in place to ensure all staff completed the training they needed for their roles.
- The provider had taken action to address the areas where we advised them that improvements should be made. Improvements had been made to the procedures for the management of prescriptions and medication reviews. The system for reviewing the practise of clinical staff to ensure consultations, referrals and prescribing were appropriate had been formalised.
- At our previous inspection on 22 January 2019, we advised the provider that the security of patient records should be reviewed to protect from risk of damage and inappropriate access. At this inspection, this has not been fully addressed, however the provider told us the action being taken to address this issue.

The areas where the provider **should** make improvements are:

- The security of patient records should be reviewed to protect from risk of damage and inappropriate access.

Population group ratings

Our inspection team

This inspection was undertaken by a CQC inspector.

Background to Old Hall Surgery

Old Hall Surgery is located in Ellesmere Port, Cheshire. Car parking is available close by. The nearest car park is a pay and display car park opposite the practice. On street parking is limited. There is a local bus service and a pharmacy is located close to the practice.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, family planning services, maternity and midwifery services, surgical procedures and treatment of disease, disorder or injury. Old Hall Surgery is situated within the West Cheshire Clinical Commissioning Group (CCG) and provides services to 5,733 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The service provider is Old Hall Surgery which has five partner GPs. The partner GPs are partners at other GP

practices in the Ellesmere Port area who also work as GPs at Old Hall Surgery. At Old Hall Surgery there is one salaried GP. Two locum practice nurses, a medicines manager and pharmacist. Clinical staff are supported by a practice manager and reception and administration staff.

The National General Practice Profile states that 97% of the practice population is from a white background. Information published by Public Health England, rates the level of deprivation within the practice population group as three, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is 80 years compared to the national average of 79 years. Female life expectancy is 84 years compared to the national average of 83 years. The majority of patients are within the aged 15 – 64 age group.