

Milestones Trust

# Humphry Repton House

## Inspection report

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12 November 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Humphry Repton House provides care and accommodation for up to 45 people living with dementia.

We found the following examples of good practice.

- ☐ There was clear signage at the entrance to the home advising on social distancing and the use of masks. There was further signage and guidance available to staff and visitors throughout the home.
- ☐ There were facilities in place to take people's temperature on arrival and record contact details for test and tracing purposes.
- ☐ Extra cleaning shifts had been implemented to ensure a high standard of cleanliness, paying particular attention to high touch areas such as door handles.
- ☐ There was a designated isolation area for people who had tested positive or who were symptomatic. There were donning and doffing stations located outside the entrance to this area and facilities to safely dispose of PPE.
- ☐ Consideration was given to people's wellbeing and how visits could be managed safely, taking in to consideration current guidance. In the warmer months outside areas were utilised to support family visits. Zoom and video calling facilities were also available.
- ☐ Wherever possible, the movement of staff between different areas of the home was minimised. The provider took steps to ensure that bank and agency staff were working in a maximum of two locations.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

**Inspected but not rated**

Inspected but not rated

# Humphry Repton House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 12 November 2020 and was announced.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.