

Caritas Services Limited

Abbeyfield House

Inspection report

114-116 Gatley Road
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Cheshire
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17 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Abbeyfield House is based in Gatley, Stockport. The home provides personal and nursing care for a maximum of seven people with physical or learning disabilities. At the time of the inspection there were seven people living at the home.

We found the following examples of good practice

- The service had ensured people had maintained very close links with their families. People who used the service had completed activities and diaries about their experiences during the current pandemic lockdown. These experiences had been recorded and will be saved in a time capsule to share in the future.
- The service had plans in place to ensure people could be safely isolated in the event of an outbreak. Each person had their own bedroom and bathroom and the service had purchased several sets of walkie talkies to ensure people could maintain contact with each other without leaving their rooms.
- The service had recognised some people could be anxious about staff or themselves wearing PPE. One person was on the Health and Safety Board for the service and they had been given the role of ensuring staff and people wore their PPE appropriately. One relative had hand-made personalised, patterned masks for everyone.
- The service had put in place different strategies to reassure people who were anxious about regular testing for Covid-19. Where it had not been possible to always test everyone due to anxiety the service follows best interest practices. Staff work within current Covid-19 guidance to ensure that they and all other people remain as safe as possible.
- The registered manager had introduced new and additional cleaning schedules. These included more regular cleaning of touch points, such as door handles and light switches, with specific antibacterial and antiviral cleaning products.
- The registered manager had recognised the concerns of some staff members and the impact of the pandemic on their wellbeing. The registered manager had put together wellbeing survival kits and had arranged team building events for both staff and people who used the service.
- The home's Covid-19 and contingency plans were comprehensive and up to date. Information in the documents was contemporaneous, detailed and included live links to current guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Abbeyfield House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 17 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.