

Townsend Life Care Ltd

# Dumpton Lodge

## Inspection report

11 Western Esplanade  
Broadstairs  
Kent  
CT10 1TG

Tel: 01843865877

Date of inspection visit:  
30 November 2020

Date of publication:  
24 December 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Dumpton Lodge is a residential care home providing personal to 21 older people in one building at the time of the inspection. The service can support up to 28 people in one large adapted building.

We found the following examples of good practice.

- The management team were following advice and guidance from other agencies about infection control and prevention and had updated staff practice accordingly, for example changing the cleaning products used within the service.
- Alternative forms of maintaining social contact were used for friends and relatives for example, using video calls.
- There were designated, separate areas for donning/doffing personal protective equipment.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Dumpton Lodge

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 30 November 2020 and was announced.

# Is the service safe?

## Our findings

Our findings - Is the service safe? = Inspected but not rated

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.