

Caring Homes (Broadbridge) Limited

Broadbridge Park

Inspection report

Chantry Court, Old Guildford Road
Broadbridge Heath
Horsham
RH12 3XY

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26 October 2020

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16 November 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Broadbridge Park is a care home providing residential and nursing care for up to 70 people. At the time of inspection 31 people with a range of health needs including people living with dementia were living at the home.

We found the following examples of good practice.

The registered manager had a pre booking system for visitors and were able to facilitate up to five visits for different people each day. Visits could be booked at times which suited people and meant that visits were spaced out to reduce potential infection transmission with other visitors.

The registered manager had purchased an iPad with a 65 inch screen for people to contact relatives and use for activities of their choice. The iPad was used for group activities, individual use and for people to have access to virtual community groups.

The staff offered training for people to help them develop skills to use technology and promote independence.

Each person had a COVID-19 care plan and visitor care plan based on individual choice and needs.

The registered manager had a protocol in place for new people moving into the service which meant they could have one relative assist them. Staff carried out checks to ensure that this protocol was followed, before the relative entered the home to keep people safe.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following infection prevention and control procedures to keep people safe.

Inspected but not rated

Broadbridge Park

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 26 October 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.