

Holly Cottage LLP

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Inspection report

Holly Cottage
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Tel: 01353661297

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04 March 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Holly Cottage is a 'care home' and is registered to provide accommodation and personal care for up to six people. At the time of the inspection there were five people living in the home.

We found the following examples of good practice.

On arrival at the home visitors had their temperature taken, completed a health questionnaire and declaration. They were also required to wash their hands and were given personal protective equipment (PPE) to put on. They were also asked to complete a test for COVID-19.

The home had an ample supply of PPE. All staff had received training in the correct use of PPE, and how to take it off and put it on safely. Staff had worked flexibly to change shifts and work extra hours so that there was no need to use agency staff. The registered manager praised staff's dedication to the home and supporting people during the last year.

People were supported to have regular contact with their families and friends via video calling. People were supported to take part in activities that they enjoyed with staff. Testing was carried out for both people living in the home and staff on a regular basis. Contingency plans were in place in the event of anyone testing positive for COVID-19 or displaying symptoms. These included plans for staffing the home and ensuring that immediate action was taken to prevent the spread of infection.

If anyone had symptoms of COVID-19 they were tested immediately and isolated until the results were received.

Cleaning of the home, including frequently touched surfaces, had increased to reduce the risk of transmission of infection. There were ample supplies of cleaning equipment. Staff had been made aware of the correct cleaning fluids to use to prevent the spread of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 4 March 2021 and was announced. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.