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The Yews

Inspection report

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23 February 2022

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Yews is a residential care home providing Accommodation and Personal Care for up to 13 people. The home provides care for older people including care for people living with dementia.

At the time of our inspection 10 people were living at the home.

We found the following examples of good practice.

Staff, people using the service and visitors followed robust COVID-19 testing in line with current government COVID-19 guidance. The service met the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.

Visitors were supported to follow infection prevention and control (IPC) procedures during their visits. People using the service were supported to have visits from friends and relatives and other important people in their lives.

Staff received infection prevention control (IPC) training and followed robust IPC procedures. Sufficient stocks of personal protective equipment, such as, disposable face masks, gloves and aprons were available.

Staff followed cleaning schedules which included regular cleaning and disinfection of high touch points, such as door handles, light switches and handrails.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Yews

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 23 February 2022 and was announced. We gave the service 24 notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes. The service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.