

HC-One Limited

Hodge Hill Grange

Inspection report

150 Coleshill Road
Hodge Hill
Birmingham
West Midlands
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11 August 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Hodge Hill Grange is a care home that provides nursing and personal care for up to 52 people. It specialises in the care of people living with dementia and older people requiring general nursing care. At the time of our inspection they were supporting 52 people.

We found the following examples of good practice.

- People were supported to maintain contact with their family and friends. The service was booking visitors in at a time that suited people and was spaced out to avoid potential infection transmission with other visitors. Each outside area had a personal protective equipment (PPE) station to help prevent the transmission of infection.
- The service had implemented a red line area in the laundry, where only designated staff were allowed to enter to avoid the risk of cross contamination. In addition, the service had purchased plastic coverings for the clean clothes trolley to reduce the risk of cross contamination.
- Discussions were held with staff to reduce any anxieties they felt; in particular to staff in high risk groups and the provider had signposted and supported them to access health and wellbeing services if needed.
- The provider had developed a COVID 19 APP for managers. The manager recorded key information daily such as temperature readings, staffing levels and PPE supplies. This enabled the provider to have a good oversight of the current situation at the service.
- The service had introduced relatives telephone support lines and a visitors booklet which described current Infection Prevention Control practices in line with national guidance. Staff had been given homemade tote bags (donated by local communities) to carry their uniform in and out of the home to avoid potential infection transmission.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Hodge Hill Grange

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 11 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.