

The Salvation Army Social Work Trust

Holt House

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Holt House provides personal care and accommodation for up to 32 people, some of whom are living with dementia. At the time of this inspection there were 20 people living in the home.

We found the following examples of good practice:

Holt House had created a purpose-built enclosed visitor pod that was sealed and therefore provided a complete barrier between visitors and residents. The pod could only be accessed from the garden by the visitors and had a built in intercom system.

People were kept as safe as possible by a new zoning rota system which promoted social distancing and helped to keep staff and people safe.

Staff who used public transport to travel to work were provided with a private taxi to travel to and from work. This was paid for by the service to ensure they were keeping their staff and people safe.

All staff, on arrival at work, changed into scrubs provided by the service. Also, they advised all shoes were changed before entering the service. The care home provided staff with changing facilities with plentiful PPE, gowns and scrubs.

Staff and people were regularly tested in line with the government's current COVID-19 testing programme. The service was large, light and airy and had a large garden which people could choose to use.

Hand sanitiser and PPE stations were available throughout the service. There were signs to remind staff, visitors and people about the use of PPE, the importance of washing hands and regular use of hand sanitiser.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Holt House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 26 January 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

We were assured that the provider was accessing testing for people using the service and staff.

We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.

We were assured that the provider's infection prevention and control policy was up to date.

We were assured that the provider was preventing visitors from catching and spreading infections.

We were assured that the provider was meeting shielding and social distancing rules.

We were assured that the provider was admitting people safely to the service.

We were assured that the provider was using PPE effectively and safely.

We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.