

HC-One Limited

Springwater Lodge Care Home

Inspection report

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Date of inspection visit:
18 January 2022

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26 January 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Springwater Lodge Care Home provides nursing and personal care for up to 50 older people and people living with dementia. On the day of our inspection there were 24 people using the service.

We found the following examples of good practice.

The Springwater Lodge Care Home had robust arrangements for visitors which reflected government guidelines. There was a prominent signage on the front door informing visitors about COVID-19 outbreak. Visitors were screened for symptoms of COVID-19 and were required to show negative Lateral Flow Test (LFT) result before they were allowed to enter the service. Personal protective equipment (PPE) was available for visitors.

The registered manager understood and was meeting staff's and visitor COVID-19 vaccination requirements. This included checking professionals working in care homes vaccination status upon entering the service.

Essential care givers and end of life visits were facilitated in a safe way. There was a designated visiting area where relatives could meet up with their loved ones prior to the outbreak.

During the COVID-19 outbreak people were self-isolating in their own rooms to prevent the spread of infection to other people. There were multiple PPE stations located throughout the key areas of the home.

Staff had completed online training on infection prevention and control and donning and doffing their PPE. Their competencies were regularly assessed. We saw staff wore appropriate PPE throughout our inspection

The home looked clean and hygienic. Domestic staff carried out regular cleaning with additional cleaning and disinfection of high touch points such as door handles or hand rails.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Springwater Lodge Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 18 January 2022 and was announced. We gave the service 24hrs notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.