

Mr Dharam Pal Sahni

Richmond Court Residential Home

Inspection report

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Date of inspection visit:
11 March 2021

Date of publication:
13 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Richmond Court Residential Home is a care home providing personal care to people aged 65 and over. At the time of the inspection 20 people were using the service. The service can support up to 21 people. The accommodation is provided in one adapted building with bedrooms on the ground and first floor and communal areas on the ground floor with access to a small garden.

We found the following examples of good practice:

The provider was following best practice guidelines in ensuring visitors to the home did not introduce or spread COVID-19. Due to recent confirmed cases visitors were not allowed to enter the home. Communication with families was held regularly through telephone and video calls. All families had been notified of the outbreak and were sent regular updates by the provider.

Staff were adhering to Personal Protective Equipment (PPE) guidelines and extra PPE locations had been set up on each corridor. Where social distancing could not be maintained, staff took extra precautions through the use of PPE and handwashing to minimise the spread of infection.

The provider had ensured that all staff had received a personal COVID-19 risk assessment and conversations about their wellbeing were held regularly.

Staff had completed the appropriate infection control training and regular competency assessments of infection control guidelines were completed including handwashing techniques and the donning and doffing of PPE.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Richmond Court Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March 2021 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.