

LDC Care Company Ltd

Reddington House

Inspection report

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Date of inspection visit:
26 November 2020

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15 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Reddington House is a service which provides personal care to four people living with a learning disability and who present with behaviours which could challenge themselves or others. The service can support up to five people.

We found the following examples of good practice.

- People were assessed for their capacity to consent to regular testing for COVID. On each occasion tests were offered staff respected people's decision about whether to take part.
- Some people could be distressed by staff using personal protective equipment (PPE). Staff used the information in people's positive behaviour support (PBS) plans to reassure them and minimise distress. Over time this enabled people to tolerate the use of PPE.
- Staff supported people to use the communal areas of the service in a way which supported social distancing. People were supported with activities in their rooms and to use the garden for exercise.
- When staff had to isolate and were worried about infecting loved ones the provider used their empty properties to give staff somewhere to isolate safely. Staff who were isolating were offered the chance to take part in a group chat to share experiences and support.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe

Inspected but not rated

Reddington House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 26 November 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules. We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely. We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.