

Short Ground Limited

Norcott Lodge

Inspection report

75 Leeds Road
Liversedge
West Yorkshire
WF15 6JA

Tel: 01924408505
Website: www.cygnethealth.co.uk

Date of inspection visit:
18 February 2022

Date of publication:
29 June 2022

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

Summary of findings

Overall summary

Norcott Lodge is a residential care service which can accommodate up to nine people with learning disabilities or autistic people. Nine people were using the service at the time of the inspection. There are seven en-suite bedrooms with shared access to a kitchen and two dining and lounge areas, as well as two self-contained flats with their own kitchen, dining and lounge areas. People have the opportunity to live within small, personalised accommodation with the support of staff. There were nine people living at the home at the time of our inspection.

We found the following examples of good practice.

Systems and processes were in place to make sure visitors to the home did not introduce and spread infection. Visitors were subject to a range of screening procedures including evidence of a COVID-19 questionnaire and negative lateral flow test before entry was allowed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Norcott Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

The inspection took place on 18 February 2022 and was announced. We gave the service 24 hours notice of the inspection.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was using PPE effectively and safely.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were somewhat assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.
- The service was facilitating visiting in line with current government guidance.

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.