

Newsome Surgery Ltd

Inspection report

1 Church Lane
Newsome
Huddersfield
HD4 6JE
Tel: 01484514118

Date of inspection visit: 22 November 2023
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location		Good	
Are services safe?		Good	
Are services effective?		Good	
Are services caring?		Good	
Are services responsive to people's needs?		Good	
Are services well-led?		Good	

Overall summary

We carried out an announced comprehensive inspection at Newsome Surgery on 21 and 22 November 2023. Overall, the practice is rated as good.

Safe – good

Effective - good

Caring - good

Responsive - good

Well-led - good

Why we carried out this inspection

We carried out this inspection in line with our current inspection priorities.

How we carried out the inspection

This inspection was carried out in a way which enabled us to spend a minimum amount of time on site.

This included:

- Conducting staff interviews using video conferencing.
- Completing clinical searches on the practice's patient records system (this was with consent from the provider and in line with all data protection and information governance requirements).
- Reviewing patient records to identify issues and clarify actions taken by the provider.
- Requesting evidence from the provider.
- Reviewing staff questionnaires.
- A short site visit.

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.
- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- Patients could access care and treatment in a timely way.
- The practice was a training practice and had a strong emphasis on education and learning.

Overall summary

- The practice participated in various quality improvement initiatives and engaged with the local community to promote and drive improvements and patient outcomes.
- The way the practice was led and managed promoted the delivery of high-quality, person-centred care.

Whilst we found no breaches of regulations, the provider **should**:

- Continue to monitor and make improvements to increase the uptake of cancer screening and childhood immunisations.
- Continue to review and improve the identification of carers on the practice register.
- Review the storage of paper medical records in line with current guidance.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Sean O’Kelly BSc MB ChB MSc DCH FRCA

Chief Inspector of Health Care

Our inspection team

Our inspection team was led by a Care Quality Commission (CQC) inspector who spoke with staff using video conferencing facilities and undertook a site visit. The team included a GP specialist advisor who spoke with staff using video conferencing facilities and completed clinical searches and records reviews without visiting the location.

Background to Newsome Surgery Ltd

Newsome Surgery is situated in a 2-storey, purpose-built medical centre at 1 Church Lane, Newsome, Huddersfield, HD4 6JE. All patient services are provided on the ground floor.

The practice is situated within NHS West Yorkshire Integrated Care System (ICS) and delivers Primary Medical Services (PMS) to a patient population of 5,913 patients. This is part of a contract held with NHS England.

The practice is part of a wider network of GP practices called a Primary Care Network (PCN) which includes 8 GP practices and is called Viaduct health and Care PCN.

The provider is registered with the Care Quality Commission (CQC) as an organisation and delivers the Regulated Activities: diagnostic and screening procedures, maternity and midwifery services, treatment of disease, disorder or injury and surgical procedures.

The practice is open Monday to Friday from 8am to 6.30pm. The practice provides extended access at their surgery on Wednesday from 6.30pm to 8.10pm. Additional extended access on Saturday and Sunday is provided by several local GP practices.

The practice is led by a principal GP. The clinical team consists of 2 male salaried GPs and 2 male long-term locum GPs, a practice nurse, a nurse associate and 2 healthcare assistants (HCAs) (one is currently on maternity leave). They are supported by a practice manager and 8 reception/administration staff.

The practice hosts PCN staff which includes pharmacists and a social prescriber.

Information published by Office for Health Improvement and Disparities shows that deprivation within the practice population group is in the second lowest decile (2 of 10). The lower the decile, the more deprived the practice population is relative to others.

According to the latest available data, the ethnic make-up of the practice area is 80% White, 10% Asian, 4% Black, 4% Mixed and 2% Other.