

Barchester Healthcare Homes Limited

Leonard Lodge

Inspection report

Roxwell Gardens

Hutton

Brentwood

Essex

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Date of inspection visit: 25 November 2020

Date of publication: 08 December 2020

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Overall rating for this service Inspected but not rated

Summary of findings

Overall summary

Leonard Lodge provides personal care with accommodation for up to 60 people. They were providing care for 45 people at the time of the inspection.

We found the following examples of good practice.

Robust procedure for visitors entering the service was in place. Staff followed national and local guidance to ensure people were safe to visit. A system of "dirty and clean" pens had been introduced into the reception area. This meant that visitors only took clean pens and any used (dirty) pens, we kept separately and disposed of. This reduced the risk of cross contamination by visitors

Care staff were not permitted to access the back area of the service including the kitchen and laundry areas. This meant that these areas could remain sterile and reduce the risk of cross infection from other areas of the home

We were assured that this service met good infection prevention and control guidelines

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

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Inspected but not rated

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Leonard Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 November 2020 and was announced.

Is the service safe?

Our findings

S5☐ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.