

Royal Mencap Society

Treseder House

Inspection report

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23 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Treseder House is a residential care home that provides accommodation and care for up to 8 people with learning disabilities. The service is a detached two storey property with enclosed gardens.

We found the following examples of good practice.

Staff and the registered manager were using personal protective equipment (PPE) correctly and current infection prevention and control guidance was being followed. Training in the use of PPE, infection control practices and Covid-19 had been provided and regularly updated. Hand wash facilities, PPE and infection control guidance was readily available throughout the service.

The service has good stocks of PPE and additional equipment was available for use by staff in the event of an outbreak of the infection. The registered manager had been trained in the fitting of higher specification face masks and there were appropriate procedures in place for the management of risks associated with aerosol generating procedures.

The registered manager routinely worked alongside care staff and provided informal training to ensure current infection control guidance was fully understood and followed. On the day of our inspection, a visiting contractor failed to comply with the services infection control policies. This behaviour was promptly challenged and resolved by the registered manager.

The service was clean, clutter free and reasonably maintained. A water leak had resulted in damage to the service's wet room ceiling. Repairs were planned but had been delayed as a result of the national lockdown.

Increased cleaning activities had been introduced within the service. All high contact areas were regularly cleaned during the day with additional cleaning tasks being completed by night staff.

The service was currently closed to most visitors as there was a national lock down in place. Previously, arrangements had been made to enable relatives to visit the service safely and a screen had been purchased to facilitate socially distanced visiting. People understood the necessity of the current restrictions and were able to exercise in the community independently or with support from staff. Video conferencing technologies had been used successfully to enable people to maintain relationships which were important to them.

The service had appropriate admissions systems in place to ensure people's safety. Everyone who was admitted to the service, or returned to the service following a hospital admission, was initially supported in isolation. Regular testing of staff and people who used the service was completed in accordance with current guidance. Arrangements had been made to enable people and staff to access the vaccine.

Plans had been developed detailing how an outbreak of the infection would be managed, and the services'

infection control policies and procedures had been reviewed and updated in response to the pandemic.

The registered manager had maintained good communication links with people, relatives and staff to ensure everyone understood why the current precautions were necessary.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Treseder House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was announced.

Is the service safe?

Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.