

Summerfield Rest Home Limited

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Inspection report

10-12 Park Road East
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13 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Summerfield Rest Home is a care home which provides accommodation for people who require nursing or personal care for up to 35 people. At the time of the inspection there were 21 people living in the service.

We found the following examples of good practice.

- The provider ensured there was sufficient stock of Personal Protective Equipment (PPE) in place including masks, gloves, aprons and hand sanitiser. Infection control policies had been updated to reflect the current national guidance and staff were wearing this appropriately.
- There was an advanced cleaning programme in place at the service, the service was visibly clean with improvements ongoing to add easy clean areas to the service. Additional hours were added to complete deep cleans and wipe high touch areas regularly to reduce the spread of infection.
- The provider ensured staff were skilled in infection prevention and control. This included training relating to infection control and how to put on and remove PPE safely. Staff were seen during the inspection donning and doffing correctly.
- There was a testing programme in place for staff and people living in the service. This was to ensure if any staff or people had contracted COVID-19, this was identified and acted upon in a timely way.
- A recent outbreak of COVID-19 at the service had been managed well and the plans in place to support people had been utilised safely. Staff who tested positive, or had displayed symptoms of COVID-19 had shielded in line with the government guidance and were symptom free before returning to work.
- People admitted to the service were supported following government guidance on managing new admissions during the COVID-19 pandemic.
- Information and guidance was available to staff, relatives and people living in the service relating to COVID-19 and infection control.
- People were supported to keep in touch with their relatives via telephone and video calls. The provider had set up a visiting room to facilitate visits between people and their relatives. This included an outside access point to the room, the room had an internal glass partition. These measures meant people and their relatives could safely spend time together.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Summerfield Rest Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 13 November 2020 and was announced on the day of inspection prior to entering the service.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.