

Potensial Limited

Potensial Limited - 7-9 Park Road South

Inspection report

7-9 Park Road South
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04 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Potential Limited – 7-9 Park Road is a residential care service that provides accommodation and support for a maximum of 21 adults living with a learning disability and/or autism. At the time of the inspection 11 people were using the service.

We found the following examples of good practice.

- Safe arrangements were in place for all visitors to the home. A signing in process on entry into the home ensured necessary COVID-19 checks were completed. These involved people entering the home showing evidence of being fully vaccinated against COVID-19 unless they had an exemption. Taking a rapid flow device (LFD) test and temperature check.
- Personal protective equipment (PPE), including face masks, disposable gloves, and aprons were available for all visitors to use.
- Information regarding COVID-19 and infection control processes was available in an easy read form for people who needed them.
- Staff received infection control training and specific training on reducing the risks of the transmission of COVID-19.
- Staff had access to enough supplies of PPE including disposable facemasks, gloves and aprons. Hand sanitiser stations were available throughout the home in communal and private areas and used PPE was disposed of safely to reduce the risk of cross contamination.
- A programme of routine testing for COVID-19 was in place for all people using the service and staff. This meant swift action could be taken should anyone receive a positive result.
- Enhanced cleaning and disinfection took place throughout the home to reduce the risk of the spread of infection. This included regular cleaning of frequently touched areas. Cleaning checklists were used to record and monitor when cleaning tasks had taken place.
- Policies, procedures, risk assessments and guidance relating to COVID-19 were up to date, which supported staff to keep them and others safe. Systems were in place to ensure staff and visitors to the service were kept up to date with current COVID-19 guidance.
- Regular infection control audits were completed and the provider had oversight of infection prevention and control processes.
- COVID-19 outbreaks followed current guidance and advice from the infection prevention and control team to contain and manage outbreaks. People were supported to isolate in their rooms when necessary.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 04 February 2022 and was announced. We gave the service two hours notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The service facilitated visiting in accordance with the current government guidance

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.