

# Caring Homes Healthcare Group Limited

## Gildawood Court

### Inspection report

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Warwickshire  
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Date of inspection visit:  
25 November 2020

Date of publication:  
21 December 2020

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Gildawood Court is a care home providing accommodation and personal care to a maximum of 60 people, some living with dementia. At the time of our visit 36 people lived at the home.

We found the following examples of good practice.

- All visitors completed health checks and a Covid-19 screening questionnaire prior to entering the home. Personal protective equipment was available for visitors to use. There was clear information on display in the home to ensure visitors followed guidance and procedures to make sure compliance with infection prevention control.
- People were supported to maintain contact with relatives and friends who were important to them through video, social media and telephone calls. The management team had also maintained regular contact with relatives to keep them informed about the wellbeing of their family member.
- Staff changed their clothing upon starting and finishing their shifts, to reduce the risk of cross infection. Arrangements were in place for staff to appropriately social distance during breaks and used a separate entrance to access the home.
- People were assessed for high temperatures at least twice daily and where symptomatic, were isolated and tested for Covid-19 as soon as possible.
- People who had tested positive for Covid-19 self-isolated in line with current guidance; whilst ensuring those people testing negative were kept separate as much as possible for the duration of the isolation period. Clinical waste and laundry were handled in line with government guidance.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Gildawood Court

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 25 November 2020 and was announced.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were somewhat assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.