

Thomas Knight Care Home Limited

Thomas Knight Care Home

Inspection report

Beaconsfield Street
Blyth
Northumberland
NE24 2DP

Tel: 01670546576

Date of inspection visit:
21 June 2022

Date of publication:
05 July 2022

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	--------------------------------

Summary of findings

Overall summary

Thomas Knight Care Home is a residential care home providing personal and nursing care to up to 54 people, some of who are living with dementia. At the time of our inspection there were 52 people using the service. The care home accommodates people across three separate floors, with communal lounges and dining areas located on each floor.

We found the following examples of good practice.

Staff had good knowledge of infection prevention and control (IPC), and knew how to put on, take off and dispose of PPE in a safe way. They were following current guidance in relation to testing for COVID-19.

Face masks and hand sanitiser were available in the foyer for visitors to use. There was also a supply of lateral flow device tests if visitors chose to use them.

COVID-19 risk assessments were in place where appropriate. The premises was clean and hygienic. PPE was stored appropriately and safely.

People were supported to maintain contact with family and friends. Some people were going out and about in the local community. Relatives we spoke with said they were happy with how visiting was being managed.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Thomas Knight Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

We received information of concern about infection prevention and control measures and visiting arrangements at this service. This was a targeted inspection looking at the infection prevention and control measures the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 21 June 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The registered manager told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

Visiting arrangements were not in line with current government guidance. Visitors were asked to contact the care home prior to visiting so it could be pre-arranged. Visitors told us this was a flexible arrangement and they had never been prevented from visiting. This approach had been risk assessed due to there being a high number of vulnerable people living at the home. The registered manager said they would review visiting arrangements.□

We signposted the registered manager to resources to develop their approach.