

Derbyshire County Council

# Briar Close House Care Home

## Inspection report

Briar Close  
Borrowash  
Derby  
Derbyshire  
DE72 3GB

Tel: 01629531559

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25 August 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Briar Close House Care Home provides accommodation and personal care for up to 40 older people who maybe living with dementia. There were 28 people living at the home on the day of our inspection. The home is situated in a residential area of Borrowash and is designed with four units each having independent lounge dining and bathing facilities.

We found the following examples of good practice.

- There was a planned approach to visitors, which involved a booking in process, temperature checks, risk questionnaire and face coverings. Those unable to visit had the option of video calls, email or telephone calls.
- Some relatives had written their loved one letters. These were placed in a plastic booklet, this meant the person could read them as often as they wished, and they could be cleaned to reduce the risk of infection.
- Activities had increased as the service was supported by day centre staff, due to these currently being closed. This had enabled reminiscence booklets to be completed and more one to one time.
- Personal protective equipment was used in accordance with the latest guidance. Clear faced masks were being sourced to support staff who used lip reading to support their communication. Measures were in place until these had been obtained to ensure they received all the required information in written format.
- The home was divided into four units. One unit was designated to support anyone who was isolating or had a positive Covid test. The other units were supported by consistent staffing to make best use of working in 'bubbles'.. This reduced the risk of cross infection from each unit.
- The units had been provided with hot buffet servers and other items to make them as self-sufficient as possible.
- The cleaning of the home had increased to cover touch surfaces. The provider had also purchased a steam cleaning for furniture with a fabric covering.
- Staff had continued to complete training through a workbook approach, this involved completed information on worksheets which were then reviewed and marked by trainers. Any new training was reviewed through competencies to check staff understanding.
- The provider continued to have oversight, with regular audits and video links. to share good practice and any new or developing guidance and changes.
- Relationships with health care staff had been enhanced, through shared tasks to support one another.
- The registered manager was proud of their staff team and the way they had adapted and worked together to ensure everyone's safety.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Briar Close House Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 25 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.