

Belz Care Limited

Laburnum Court Care Centre

Inspection report

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04 February 2022

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Laburnum Court Care Centre is situated in a residential area of Salford. The home provides nursing care as well as care for people living with dementia. The home provides single occupancy rooms, across two residential floors. The home is registered to support up to 68 people. On the day of inspection, 51 people were living there.

We found the following examples of good practice.

Visitors to the home needed to sign in, provide evidence of, or complete a negative lateral flow device (LFD) test and put on personal protective equipment (PPE). Professionals also needed to provide evidence of their vaccination status via the NHS app or COVID pass. A vaccination log was then completed and stored on file.

Contact with relatives had been maintained throughout the pandemic. The home had ensured any changes to guidance had been communicated via social media, letters and verbally through phone calls. During the initial stages of the pandemic, a visiting pod had been created to support safe visiting, alongside this the home had supported contact through phone and video calls and window visits. Indoor visiting was now being facilitated in line with current guidance.

The home had sufficient supplies of PPE which was applied and worn correctly by staff. Staff had completed training in infection control and safe use of PPE, with competency checks completed to ensure ongoing compliance. Regular hand hygiene checks had also been carried out.

The home had robust cleaning procedures in place, which had increased in response to the pandemic. Frequent touch points had been cleaned regularly.

All staff completed regular COVID-19 testing, consisting of both LFD and PCR tests. Additional testing of both people and staff had been implemented following the discovery of positive cases within the home. This had identified a number of positive cases amongst people living at the home who were asymptomatic.

Social distancing, cohorting and zoning had been used effectively to support people and staff to remain safe. Staff were allocated to work in specific areas of the home.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Laburnum Court Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 4 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Visiting in care homes

- The provider was aware of and adhering to current government guidance and best practice around visiting. Adaptations to the home had taken place to facilitate safe visiting, including converting a ground floor room into a visiting pod.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.