

Black Swan International Limited

The Gables Care Home

Inspection report

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06 November 2020

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

The Gables Care Home is a 'care home.' The care home accommodates up to 49 people in a two-storey property. The original listed building has been extended to include additional accommodation. There were 31 people living at the home at the time of our visit.

We found the following examples of good practice.

- The registered manager told us a nominated relative and/or friend for each person was spoken with on a weekly basis to give them updates. E-mails /letters which set out any changes to COVID-19 guidance and guidelines such as restricted visiting (appointment only) were also sent. People were supported to have socially distanced visits from friends and family.
- There was a named infection prevention and control lead at the service. Staff had specific infection prevention and control training including COVID-19 training. They also had additional training around handwashing and how to put on and take off their PPE safely. Housekeeping staff had training from an external company about equipment and cleaning products to use during COVID-19.
- The provider had invested in an air sanitizer with a UV light that killed viruses and bacteria. This was used in the communal areas of the service. The provider had also organised a monthly 'anti-viral fogging machine' from an external company, to be used throughout the building. This is a special machine which lets out an anti-bacterial mist, designed to destroy viruses in the air or on surfaces.
- Infection prevention and control audits were completed. The registered manager undertook handwashing and PPE spot checks on staff.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured that this service met good infection prevention and control guidelines.

Inspected but not rated

The Gables Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 6 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.