

# Cygnet Learning Disabilities Midlands Limited

## Conifers

### Inspection report

1 Central Avenue  
Borrowash  
Derby  
Derbyshire  
DE72 3JZ

Tel: 01332665298  
Website: [www.cygnethealth.co.uk](http://www.cygnethealth.co.uk)

Date of inspection visit:  
11 January 2022

Date of publication:  
26 January 2022

### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Conifers is a care home registered to provide accommodation and personal care for up to seven people. At the time of our inspection seven people were living at the home. CQC regulates both the premises and the care provided.

We found the following examples of good practice.

The provider was following best practice guidance in terms of ensuring visitors to the home did not introduce and spread COVID19. Information and instructions for visitors were clearly displayed and explained in person on entry to the home.

We observed staff wearing the required PPE correctly whilst supporting people at the home.

People were supported to see their visitors following the latest guidance, where visits were not possible people were supported to speak to their families via video call.

The provider had clear policies on admissions of people to the home. There was clear information which effectively reduced the risks of transmission of COVID19 within the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Conifers

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.
- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- We were assured that the provider was accessing testing for people using the service and staff. We have also signposted the provider to resources to develop their approach.