

Heathcotes Care Limited

Heathcotes (Magna)

Inspection report

29 Bushloe End
Wigston
Leicestershire
LE18 2BA

Tel: 01162885241
Website: www.heathcotes.net

Date of inspection visit:
09 December 2020

Date of publication:
26 January 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Heathcotes (Magna) is a residential care home for up to six people living with learning disabilities and autism. The service was supporting six people at the time of our inspection.

People living at Heathcotes (Magna) have their own bedrooms with en-suite bathrooms, and shared communal facilities including a living room, dining room, kitchen, downstairs bathroom and garden.

We found the following examples of good practice.

- There was a clear process for visitors to follow to reduce the risk of infection. This included symptom checks, temperature checks, and the wearing of personal protective equipment (PPE).
- People using the service were supported to maintain contact with family members and friends via phone, video calling, and socially-distanced out door visits when appropriate. The service updated its visitors policy in line with changes to government guidance.
- Staff were observed to wear the correct PPE in line with government guidance. PPE was accessible throughout the service.
- Cleaning schedules had been updated and improved to ensure high-touch surfaces were cleaned regularly.
- The service had adequate space to enable people to socially distance within the service.
- The service had considered the individual support people would need if there was a Covid-19 outbreak at the service.
- The provider sent government infection prevention and control information to registered managers to ensure they knew how to keep people and staff safe.
- The service had an up to date infection control policy.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured staff were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Heathcotes (Magna)

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that Infection Prevention and Control (IPC) practices are safe and services are compliant with IPC guidance. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 December 2020 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules. We have also signposted the provider to resources to develop their approach.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.