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Sidcup Dental Spa

Inspection report

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Overall summary

We undertook a follow up focused inspection of Sidcup Dental Spa on 3 August 2022. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who had access to a specialist dental adviser.

We undertook a comprehensive inspection of Sidcup Dental Spa on 23 March 2022 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Sidcup Dental Spa dental practice on our website www.cqc.org.uk.

When one or more of the five questions are not met, we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the area where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breach we found at our inspection on 23 March 2022.

Background

Summary of findings

Sidcup Dental Spa is in Sidcup in the London borough of Bexley and provides private dental care and treatment for adults and children.

There is level access to the practice for people who use wheelchairs and those with pushchairs. Car parking spaces are available near the practice for a fee.

The dental team includes the principal dentist, a dental nurse and a trainee dental nurse. The practice has two treatment rooms.

During the inspection we spoke with the principal dentist, the dental nurse and the trainee dental nurse. We looked at practice policies and procedures and other records about how the service is managed.

The practice is open:

Monday and Wednesday 9am to 6pm

Tuesday and Thursday 9am to 8pm

Friday and Saturday 9am to 1pm.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 3 August 2022 we found the practice had made the following improvements to comply with the regulation:

Governance and management

Staff had clear responsibilities roles and systems of accountability to support good governance and management.

The practice had a system of clinical governance in place which included policies, protocols and procedures that were accessible to all members of staff and were reviewed on a regular basis.

We saw there were clear and effective processes for managing risks, issues and performance. For example:

- There was a current five-year fixed wire installation certificate.
- The practice had completed the required 2017 re-registration for the use of radiography equipment with the Health and Safety Executive.
- Daily checks were being recorded for the automated external defibrillator.
- There was a contract in place with a radiation service provider.
- Tests to the autoclave and ultrasonic bath were carried out in line with manufacturers guidance.

Continuous improvement and innovation

The practice had systems and processes for learning, continuous improvement and innovation.

The practice had quality assurance processes to encourage learning and continuous improvement.

- The practice now had a programme in place to complete dental radiograph audits every six months in accordance with current guidance and legislation.
- Staff were up to date with continuing professional development. All staff had completed safeguarding level two training. The dentist was up to date with radiography training.

The provider had also made further improvements:

The practice was recording the minimum and maximum temperatures of the fridge which was used to store the glucagon injection.