

Premier Care Homes Limited

# Durham House Residential Care Home

## Inspection report

Mains Park Road  
Chester le Street  
County Durham  
DH3 3PU

Tel: 01913871265  
Website: [www.premiercarehomes.co.uk](http://www.premiercarehomes.co.uk)

Date of inspection visit:  
18 November 2020  
26 November 2020

Date of publication:  
18 January 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Durham House Residential Care Home was providing personal care to 18 people aged 65 and over at the time of the inspection, some of whom have a dementia. Nursing care is not provided. The service can support up to 31 people.

We found the following examples of good practice:

- The premises were clean and hygienic. Housekeeping staff followed a cleaning schedule that included regular cleaning of high touch areas such as door handles and switches.
- The home was following national guidance for anyone moving in.
- People were supported to understand the pandemic and the need for IPC measures.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Durham House Residential Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. The local authority had received concerns about the cleanliness of the service, which had been shared with CQC; this inspection was also to follow up on these concerns.

This inspection took place on 18 November 2020 and was unannounced. We asked the provider for further information following the inspection; we received this on 26 November 2020.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.

We have signposted the provider to resources to develop their approach.