

Palms Row Health Care Limited

# Northfield Nursing Home

## Inspection report

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12 November 2020

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Northfield Nursing Home is a care home that provides accommodation and nursing care for adults with a range of care and support needs, including adults who are living with dementia. The home can accommodate up to 63 people in one adapted building. At the time of inspection there were 25 people receiving support.

We found the following examples of good practice.

The premises were clean and well-maintained. Staff followed cleaning schedules to ensure all areas of the home were regularly cleaned, including high touch areas such as door handles and light switches.

Staff had received training in infection prevention and control, including how to put on and take off their personal protective equipment (PPE) in a safe manner. Staff were also observed completing this to ensure they were competent.

We observed staff changed PPE when appropriate, and staff regularly washed and sanitised their hands.

People's rooms were individual and they all had en-suite facilities so people could be safely isolated if they became infectious.

Tests for COVID-19 were being carried out in line with good practice guidance, where possible.

The provider had built a visiting pod on the grounds of the home. Visits to the home were restricted at the time of this inspection, in accordance with local infection control guidance. During this time staff were supporting people to stay in contact with their relatives and friends via the telephone.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

No rating was awarded following this inspection. This was a targeted inspection looking at the infection prevention and control measures the provider has in place.

**Inspected but not rated**

# Northfield Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice are safe and the service is compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 November 2020 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.