

Boscombe Care Homes Limited

Boscombe Lodge Nursing Home

Inspection report

65 Boscombe Road
Southend On Sea
Essex
SS2 5JD

Tel: 01702603444

Date of inspection visit:
09 February 2021

Date of publication:
23 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Boscombe Lodge is registered to provide accommodation, nursing and personal care for up to 31 people. At the time of our inspection there were 18 people using the service.

We found the following examples of good practice.

- The service was currently closed to visitors however, there was a process in place to ensure any visitors to the service such as health care professionals or contractors were screened for COVID-19 symptoms. Signs were in place to advise visitors on how to keep safe.
- People's wellbeing had been supported with regular video calls to loved ones and activities within the home using technology.
- The service was closed to new admission at the time of our visit. The registered manager confirmed they were following government guidance and all new admissions were isolated in their rooms for 14 days.
- Staff had received training in infection control and the correct use of personal protective equipment [PPE]. Staff demonstrated an excellent knowledge of how to use PPE correctly and good infection control practice.
- Staff and people living at the service had access to regular testing. All test results were recorded on a COVID-19 tracker that was regularly monitored.
- Staff had a good understanding of zoning and cohorting which had been used effectively during a recent infection outbreak.
- The service was very clean. There were cleaning schedules in place for staff to follow including regular cleaning of high touch point areas.
- Infection control audits took place regularly to ensure staff practices and the environment complied with current guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Boscombe Lodge Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 9 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured that the provider was meeting shielding and social distancing rules.