

Kodali Enterprise Limited

Woodside Care Home

Inspection report

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Date of inspection visit:
12 February 2021

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07 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Is the service well-led?

Inspected but not rated

Summary of findings

Overall summary

About the service

Woodside Care Home is a residential care home providing personal care for up to 42 people. When we inspected there were no people living in the service.

People's experience of using this service and what we found

There were no people using this service when we inspected.

For more details, please see the full report which is on the CQC website at www.cqc.org.uk

Rating at last inspection

We did not rate the service at our last inspection because the service was not providing care and no people were living in the service (published 11 December 2020)

Why we inspected

We carried out this inspection because the provider had informed us they had made improvements and were planning to provide care to people in the future. This inspection was carried out to assure ourselves sufficient improvement had been made so the service could meet the needs of people when admitted.

Follow up

The overall rating for this service is 'Inadequate' and the service remains in 'special measures'. This means we will keep the service under review and, if we do not propose to cancel the provider's registration, we will re-inspect within 6 months to check for significant improvements.

If the provider has not made enough improvement within this timeframe. And there is still a rating of inadequate for any key question or overall rating, we will take action in line with our enforcement procedures. This will mean we will begin the process of preventing the provider from operating this service. This will usually lead to cancellation of their registration or to varying the conditions the registration.

For adult social care services, the maximum time for being in special measures will usually be no more than 12 months. If the service has demonstrated improvements when we inspect it. And it is no longer rated as inadequate for any of the five key questions it will no longer be in special measures.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

At our last inspection we rated this key question inadequate. We have not reviewed the rating at this inspection. This is because we only looked at the parts of this key question we had specific concerns about.

Inspected but not rated

Is the service well-led?

At our last inspection we rated this key question inadequate. We have not reviewed the rating at this inspection. This is because we only looked at the parts of this key question we had specific concerns about.

Inspected but not rated

Woodside Care Home

Detailed findings

Background to this inspection

The inspection

This was a targeted inspection to check the providers progress because they had informed us they had made improvements and were planning to provide care to people in the future. We needed to assure ourselves enough improvement had been made so the service could meet the needs of people when admitted.

Inspection team

This inspection was carried out by one inspector.

Service and service type

Woodside Care Home is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

Notice of inspection

This inspection was unannounced.

What we did before the inspection

The provider was not asked to complete a provider information return prior to this inspection. This is information we require providers to send us to give some key information about the service, what the service does well and improvements they plan to make. We took this into account when we inspected the service and made the judgements in this report.

During the inspection

We spoke with the provider and a consultancy organisation the provider had commissioned to develop and improve the service. We did not speak with people or look at care records as there were no people using the service when we inspected.

After the inspection

We reviewed policies and procedures and an action plan the consultancy organisation sent to us on behalf

of the provider.

Is the service safe?

Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm.

At the last inspection this key question was rated as Inadequate. We have not changed the rating of this key question, as we have only looked at the part of the key question we have specific concerns about.

The purpose of this inspection was to assure ourselves sufficient improvement had been made so the service could meet the needs of people when admitted.

Assessing risk, safety monitoring and management

- At the time of the inspection the service was not sufficiently safe for people to inhabit. The provider was in the process of carrying out improvements to the building. This included installing new flooring in corridors and bedrooms and redecoration throughout. Substantial electrical wiring and gas heating works were underway. The fire alarm system had been removed and the provider was in the process of installing a new system. The Fire Service had issued a prohibition notice on the provider which meant people are not permitted to live in the service until they are satisfied the service is meeting legal fire safety requirements.
- The provider told us they had carried out regular maintenance checks of utilities such as the water and heating but were unable to provide us with any written evidence to support this.

Is the service well-led?

Our findings

Well-Led – this means we looked for evidence that service leadership, management and governance assured high-quality, person-centred care; supported learning and innovation; and promoted an open, fair culture.

At the last inspection this key question was rated as Inadequate. We have not changed the rating of this key question, as we have only looked at the part of the key question, we have specific concerns about.

The purpose of this inspection was to assure ourselves sufficient improvement had been made so the service could meet the needs of people when admitted.

Managers and staff being clear about their roles, and understanding quality performance, risks and regulatory requirements

- At the time of the inspection the provider did not have systems and processes in place to ensure best practice guidance was met. We asked the provider to demonstrate their policies and procedures had been reviewed and updated to reflect regulatory requirements. The provider was unable to share these with us during the site visit. We spoke with a consultancy organisation who were supporting the provider and following the inspection were sent the policies and procedures we had requested. We also received an improvement plan which outlined the providers plans to ensure the service would meet safety standards and regulatory requirements.