

Rushcliffe Care Limited

Castle Donington Nursing Home

Inspection report

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17 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Castle Donington Nursing Home is registered to provide accommodation and nursing care for up to 60 older people. At the time of the inspection there were 38 people using the service.

We found the following examples of good practice.

- When people returned to the service or returned from hospital, government guidance was followed to support them to self-isolate for the required period. They were also required to have a negative test result prior to admission. This reduced the risk of transmission of COVID-19.
- Staff were allocated to support people in specific areas of the service to reduce the number of contacts they had between them.
- The service had adequate space to enable people to socially distance within the service.
- Testing was completed for staff and people living at the service. This meant prompt action could be taken should anyone test positive for COVID-19.
- The service was observed to be clean. Infection control audits were undertaken, the service planned improvements to these.
- There was an up to date infection control policy.
- People were supported to maintain contact with family members and friends via phone and video calling. The service had updated its visitor's policy in line with changes to government guidance and had commenced COVID-19 testing for visitors. The service was in liaison with the local infection prevention team regarding visiting at the time of our inspection.
- There was adequate stock of face masks, gloves, aprons and visors throughout the service. The service was in liaison with the local infection prevention team regarding the Personal Protective Equipment (PPE) required for Aerosol Generating Procedures (AGP's). An AGP is a procedure that results in the production of airborne particles from the respiratory system.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Castle Donington Nursing Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 17 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was using PPE effectively and safely. There was adequate stock of face masks, gloves, aprons and visors across the service and staff were observed to wear these in line with government guidance. However, for aerosol generating procedures, staff did not have access to the correct face masks. This increased the risk of transmission of COVID-19. At the time of the inspection, the service was in liaison with the local infection prevention team to resolve this issue.
- We were somewhat assured that the provider was preventing visitors from catching and spreading infections. Whilst they had robust systems in place to support visiting, including the provision of PPE and COVID-19 testing, they had opened for visits the day prior to our inspection. Staff did not yet have access to the correct face masks for aerosol generating procedures which increased the risk of transmission of COVID-19.

We have also signposted the provider to resources to develop their approach.