

Ashley Grange Nursing Home Limited

# Ashley Grange Nursing Home

## Inspection report

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24 August 2020

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## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Ashley Grange Nursing Home is a care home providing personal and nursing care for up to 55 people. The home was in a village setting. People had access to a garden with countryside views. Bedrooms were located across two floors. There were communal lounge and dining areas.

We found the following examples of good practice

- The provider had built a visiting pod at the front of the building. The pods had glass screens and hearing loops, which meant visitors did not have to wear face coverings as they were in a separate space to people. This enabled people to have visitors in a safe and distanced environment. Visitors were booked in at a specified time and the pods were disinfected between visits to avoid potential infection transmission with other visitors. The provider had obtained specialist chairs to ensure those people who usually remained in bed could still use the visiting pods.
- People had also been supported to maintain contact with friends, family and local community groups through phone, video calls and letter writing. The person we spoke with told us, "The staff are doing everything they can to keep us safe from the virus. They are also keeping us entertained."
- The provider had developed a separate staff testing area so staff could be tested without the need to enter the building. This helped to reduce the risk of infection transmission throughout the building.
- The provider had made significant changes to the layout of the building, including creating separate zones with specific staff teams to minimise the interaction between people. Further work was being completed to build an additional kitchenette in one area of the home. This will enable staff to support people with developing their independence/rehabilitation, whilst maintaining the separate zones that have been established in the home.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 24 August 2020 and was announced. The service was invited to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.