

# Sheffield Health and Social Care NHS Foundation Trust

## Woodland View

### Inspection report

1 Lightwood Lane  
Sheffield  
South Yorkshire  
S8 8BG

Tel: 01142716688

Date of inspection visit:  
25 August 2020

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07 September 2020

### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

### About the service

Woodland View is a care home providing accommodation for older people who require nursing and personal care. It accommodates people who have a diagnosis of complex and enhanced dementia.

We found the following examples of good practice.

- The home went into early lockdown and preparations around infection prevention and control were made in advance of and escalation in the spread of COVID- 19. At the time of our visit the home had not reported any cases of COVID-19. Contingency plans were in place to use alternative areas in the premises to ensure any person with COVID-19 symptoms could be isolated safely.
- Staff wore appropriate Personal Protective Equipment (PPE) and followed the current guidance. Staff also changed into their uniform or working clothes when they arrived at the home. They also changed out of their uniform or working clothes before going home to reduce the risk of cross infection. The home had a good supply of bank staff available, so the home had only used a minimal amount of agency staff to cover for staff absences.
- Staff had provided additional social care support to people to help them maintain their mental wellbeing. The home had found creative ways to provide activities and entertainment throughout the pandemic.
- The service was due to start visitor appointments on the 1st of September 2020. There was a booking in system in place to stagger visitors and visiting times to minimise visitor numbers. All visitors would be required to use hand sanitiser and wear PPE provided by the service. All visitors would be required to complete a visitor's form. The visitor's policy had been sent to people's relatives by email or by letter.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Woodland View

## **Detailed findings**

### Background to this inspection

#### The inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 25 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.