

#### Prime Life Limited

# Lyndon Croft

#### **Inspection report**

144 Ulleries road Solihull West Midlands B92 8ED

Tel: 01217423562

Website: www.prime-life.co.uk

Date of inspection visit: 18 February 2021

Date of publication: 02 March 2021

#### Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

### Summary of findings

#### Overall summary

Lyndon Croft care home provides accommodation and personal care to a maximum of 53 people. Some people lived with dementia. At the time of our inspection 43 people were using the service.

We found the following examples of good practice.

- A visiting POD had been built in the car park so relatives could visit people safely. Relatives and people were pleased the facility was available.
- Strict rules applied when external health and social care professionals entered the premises. These included having their temperature taken and wearing Personal Protective Equipment (PPE).
- Cohorting and zoning was used to minimise the number of staff and people in any one area to avoid the risk of any infection transmission.
- Staff were observed wearing PPE in line with Government guidance. Signage within the home reminded staff to maintain good infection control practices. Staff compliance with infection prevention and control procedures was monitored through supervision and observed practice.
- COVID-19 test kits were readily available, and tests were carried out three times weekly as a minimum for staff and every 28 days for people. Testing would identify at an early stage an incidence of COVID-19 infection so that action could be taken to prevent further transmission.
- The premises were spacious and offered several lounges and dining areas. Bedrooms were all single occupancy with full en-suite facilities. This enabled safe social distancing and easy self-isolation if the need arose.

#### The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?	Inspected but not rate
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Further information is in the detailed findings below.



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**Detailed findings** 

#### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 18 February 2021 and was announced.

#### Is the service safe?

#### Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.