

J C Care Limited

Dolphin Lane

Inspection report

1 Dolphin Lane
Thorpe
Wakefield
West Yorkshire
WF3 3DN

Tel: 01924872080

Website: www.craegmoor.co.uk

Date of inspection visit:
30 November 2020

Date of publication:
21 December 2020

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Dolphin Lane is a residential care home in Leeds. The home provides accommodation and personal care for people living with learning disabilities. At the time of our inspection there were 15 people using the service.

We found the following examples of good practice.

- Visitors had to sign a COVID-19 risk assessment and declaration before entering the building and had their temperature checked on entry.
- The home completed PPE competency checks on all staff to ensure they were competent in donning and doffing PPE.
- There was easy read information prominently displayed which had been written to help explain the most recent lockdown and what it meant for people living at the service.
- Staff used easy read materials and meetings to discuss COVID-19 and reduce anxieties around COVID-19, with people who used the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Dolphin Lane

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 30 November 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.