

Dodworth Medical Practice

Inspection report

Apollo Court Medical Centre
45 High Street, Dodworth
Barnsley
S75 3RF
Tel: 01226 208999
under development

Date of inspection visit: 30 April 2019
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Not sufficient evidence to rate



Are services safe?

Good



Are services effective?

Not sufficient evidence to rate



Are services caring?

Not sufficient evidence to rate



Are services responsive?

Not sufficient evidence to rate



Are services well-led?

Good



Overall summary

We carried out an announced comprehensive inspection at Dodworth Medical Centre on 30 April 2019 to follow up a practice in special measures.

At the last inspection, under the previous provider, Dodworth Medical Practice was rated as inadequate overall, for being safe and well led and for all population groups. Effective and responsive were rated as requires improvement and there was not sufficient evidence to rate caring. The practice was placed into special measures in September 2018.

The new provider, The Grove Medical Practice, took over the practice on 1 April 2019.

We based our judgement of the quality of care at this service, for this inspection, on a combination of:

- what we found when we inspected
- information from the provider, patients, the public and other organisations.

We have not rated this practice overall. This is because the provider had recently taken over the service and the majority of staff who provided care to patients were new and there was not enough evidence to rate effective, caring and responsive. The practice is rated good for safe and being well-led.

We found that since April 2019:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.

- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Whilst we found no breaches of regulations, the provider **should:**

- Implement a process to record actions taken as a result of safety alerts.
- Continue to review telephone access to the practice and internal telephone systems.

I am taking this service out of special measures. This recognises the improvements made to the quality of care provided by this service since 1 April 2019.

We will follow up the unrated domains and population groups during an inspection at a later date.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Not sufficient evidence to rate ●
People with long-term conditions	Not sufficient evidence to rate ●
Families, children and young people	Not sufficient evidence to rate ●
Working age people (including those recently retired and students)	Not sufficient evidence to rate ●
People whose circumstances may make them vulnerable	Not sufficient evidence to rate ●
People experiencing poor mental health (including people with dementia)	Not sufficient evidence to rate ●

Our inspection team

Our inspection team was led by a CQC lead inspector and included a GP specialist adviser.

Background to Dodworth Medical Practice

Dodworth Medical Centre is located in Apollo Court Medical Centre, 45 High Street, Dodworth, Barnsley, S75 3RF. The surgery is on a bus route and there is a pharmacy located nearby.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, family planning, maternity and midwifery services and treatment of disease, disorder or injury.

Dodworth Medical Centre is situated within the NHS Barnsley Clinical Commissioning Group (CCG) and provides services to 5,184 patients under the terms of a personal medical services (PMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider is a partnership of two GP's (one male and one female) who registered this location with the CQC on 1 April 2019. The practice employed regular male and

female sessional GPs, three advanced nurse practitioners, three practice nurses, a health care assistant and team of administration staff supported by a practice manager and assistant practice manager. The practice is a member of a wider network of GP practices.

There are higher than average number of patients over the age of 65 and 75 registered at the practice. The National General Practice Profile states that 0.9% of the practice population is from an Asian background with a further 1% of the population originating from black, mixed or other non-white ethnic groups.

Information published by Public Health England, rates the level of deprivation within the practice population group as six, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.