

St Anne's Community Services

St Anne's Community Services - Glenholme

Inspection report

Glenholme
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Date of inspection visit:
11 March 2021

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19 March 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

St Anne's Community Services - Glenholme is a residential care home providing planned and emergency respite care for up to 14 people with learning disabilities. There were eight people using the service when we inspected.

We found the following examples of good practice.

The service was clean and well ventilated.

Staff wore PPE appropriately and there were ample supplies available. Staff had completed infection prevention and control training including the correct use of PPE.

Most people and all staff were tested regularly and had been offered the COVID-19 vaccination. People had been supplied with accessible information to help them understand the testing and vaccination programme as well as additional support from staff and other health care professionals.

The provider had effective systems in place to ensure staff were kept informed of the latest government guidance.

The provider was arranging internal visits in accordance with government guidance.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

St Anne's Community Services - Glenholme

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 March 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.