

Haddon Court Limited

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Inspection report

8-14 Haddon Road
Blackpool
Lancashire
FY2 9AH

Tel: 01253353359

Date of inspection visit:
11 January 2022

Date of publication:
20 January 2022

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Haddon Court is a care home providing personal care for 31 older people who live with dementia. The service can support up to 33 adults and provides multiple communal spaces for people's comfort and enjoyment. Accommodation is provided on three levels and all bedrooms are single occupancy.

We found the following examples of good practice.

The registered manager supported people to maintain their important relationships with family and friends. Relatives could visit regularly and were tested before entry to ensure everyone's continued safety. Alternative arrangements included a large screen for virtual visits to assist those with visual impairment.

The provider ensured sufficient staffing levels throughout the pandemic. The workforce covered absence, without detriment to their effectiveness, so that people had consistency of staff who knew them.

Sufficient supplies of PPE supported staff to keep people safe. The registered manager underpinned this with regular training and circulated updated guidance. The management team completed records and spot checks to assure themselves of good infection control measures.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Haddon Court Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 11 January 2022 and was announced. We gave the service 24-hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.