

# MacIntyre Care The Grove -4

## Inspection report

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Date of inspection visit:  
13 January 2022

Date of publication:  
27 January 2022

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

The Grove-4 is a small residential care home supporting up to seven autistic people and people living with a learning disability. The service was supporting seven people at the time of this inspection. People had their own personalised bedrooms and shared communal areas such as lounges, a kitchen and a garden.

We found the following examples of good practice.

- Measures were in place for visitors to help prevent the spread of COVID-19. These included being asked for proof of a negative lateral flow test (LFT) and showing proof of receiving the COVID-19 vaccine.
- Staff were trained in how to use Personal Protective Equipment (PPE) and we observed them using this appropriately.
- People using the service and the staff team completed COVID-19 testing in line with government guidance.
- The registered manager had adapted practices in the service to help promote social distancing. These included moving furniture around and staggering meal times in line with people's choices.
- People were encouraged to follow good hygiene practices such as regular hand washing.
- The provider had ensured that regular agency staff worked solely at the service. This meant that the spread of COVID-19 was reduced and staff could get to know people well as individuals.
- Staff told us they felt well supported during the pandemic and had the training necessary to support people safely.
- During lockdowns people had been supported to stay in contact with friends and families using video and telephone calls.
- People had been supported to leave the service and pursue interests and social pastimes in line with COVID-19 restrictions. Risk assessments were completed to help ensure people's safety when doing these.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Grove -4

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 13 January 2022 and was announced. We gave the service 24 hours notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.