

Abbeydale Dental Care

Abbeydale Dental Care Centre-Sheffield

Inspection Report

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Overall summary

We carried out a comprehensive inspection of this practice on 23 June 2015. Breaches of legal requirements were found. After the inspection, the practice wrote to us to say what they would do to meet legal requirements in relation to good governance.

We undertook this focused inspection to check that they had followed their plan and to confirm that they now met legal requirements. This report only covers our findings in relation to those requirements. You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for Abbeydale Dental Care Centre-Sheffield on our website at www.cqc.org.uk.

Our findings were:

Are services well-led?

We found that this practice was providing well-led care in accordance with the relevant regulations.

Background

Abbeydale Dental Care Centre provides dental services for NHS and private patients. The service is provided by the practice owner (principal dentist) and two associate

dentists who are supported by three dental nurses (one of whom is a trainee) and two receptionists (one of whom is a trainee). The centre is located within a converted building which offers disabled access to the ground floor waiting area and one of the surgeries. The centre is located in a suburb of Sheffield and is close to local amenities and bus services. Opening hours are Monday to Friday 9am to 5pm.

The practice owner is the registered manager. A registered manager is a person who is registered with the Care Quality Commission to manage the service. Like registered providers, they are 'registered persons'. Registered persons have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated Regulations about how the practice is run.

Our key findings were:

- The practice had started to audit dental care records and X-rays.
- The practice was now conducting monthly practice meetings.

Summary of findings

The five questions we ask about services and what we found

We always ask the following five questions of services.

Are services well-led?

We found that this practice was providing well-led care in accordance with the relevant regulations.

The practice had started carrying out quarterly dental care record audits which also included assessing the quality of X-rays taken.

The practice had started conducting monthly practice meetings to discuss training, audit results and practice specific issues.

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Detailed findings

Background to this inspection

We undertook a desk based focused inspection of Abbeydale Dental Care Centre-Sheffield on 27 May 2016. This inspection was carried out to check that improvements to meet legal requirements planned by the

practice after our inspection on 23 June 2015 had been made. We inspected the practice against one of the five questions we ask about services: is the service well led. This is because the service had not been meeting some legal requirements.

Are services well-led?

Our findings

Governance arrangements

We saw evidence that the practice had started to audit dental care records every three months. This ensured that dental care records were completed in line with the Faculty of General Dental Practice guidance.

We also saw evidence that the practice had completed an audit on the quality of X-rays which had been taken. The results were within the guidance from the National Radiological Protection Board's targets.

The practice had been conducting monthly staff meetings where topics such as audit results, upcoming training, equipment and practice specific issues. These meetings were minuted for those unable to attend.