

Moriah House Limited

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Inspection report

Deep Furrow Avenue
Carlton
Nottingham
Nottinghamshire
NG4 1RS

Tel: 01159110078
Website: www.my-care.co.uk

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21 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Moriah House is a registered care service providing care for up to 50 older people. It is situated in a residential area of Carlton, a suburb of Nottingham. On the day of our inspection visit there were 45 people using the service

We found the following examples of good practice.

Alternative arrangements were in place to support people to maintain contact with their loved ones when face to face visits were not possible due to an infection outbreak. People were supported to keep in touch with their family members via video or telephone calls.

People who were isolating in their rooms had regular contact with staff who at the time of the inspection wore personal protective equipment (PPE) in line with the government guidance. The service had good supply of PPE.

The provider had erected 'visiting pod' to safely support visits in line with the latest guidance.

Some people living with dementia liked to walk around the home. Staff encouraged them to use specific separate communal areas, to keep them safe and maintain social distance.

Hand sanitising points were readily accessible throughout the home and staff used these frequently. The provider purchased fogging machine to allow thorough disinfection of the furniture items. Cleaning procedures were enhanced to include regular disinfecting of high touch points such as door handles and handrails.

The service was following the national guidance for anyone moving into the home and admissions were carried out safely.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

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Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 21 December 2020 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

Measures were not in place to support visitors to safely access the service and prevent them from spreading infection during their visits. Visitors were not screened for symptoms of an infection such as high temperature check.

Appropriate risk assessments were not carried out to assess the impact of COVID- 19 on people and staff who were at higher risk of COVID-19.

Prior to an outbreak staff were not wearing appropriate PPE which increased the risk of spread of the infection.

We have also signposted the provider to resources to develop their approach.