

Pine View Care Homes Ltd

# Groby Lodge

## Inspection report

452 Groby Road  
Leicester  
Leicestershire  
LE3 9QB

Tel: 01162871970

Date of inspection visit:  
14 October 2020

Date of publication:  
12 November 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Grobby Lodge is a residential care home providing personal care and accommodation for up to 12 older people. There were 11 people living at the service at the time of our inspection.

Some areas of the service were unclean and not well maintained. Flooring in people's en-suites bathrooms, communal toilets and the laundry had debris and was not in good condition. Wooden panelling in the kitchen and the banister for the main stair case was damaged exposing the wood. Some support equipment was rusty and damaged. Light switch cords were stained and did not have a protective cover on them to enable them to be cleaned effectively. This compromised infection control measures and the effectiveness of cleaning, which meant this could contribute to the spread of infection to people and staff.

Quality assurance audits undertaken by the provider, were not effective in identifying the shortfalls found during the inspection.

We found the following examples of good practice.

- Staff and people took part in a regular testing regime. This was to identify any person who may be positive to Covid-19 without symptoms. Where staff displayed symptoms or became unwell, the provider supported them to access Covid-19 testing.
- There were clear processes for essential visitors. There was an infection control station in the entrance of the service, which contained Personal Protective Equipment (PPE) and sanitising gel. On arrival to the service, visitors had their temperatures taken and a health declaration was completed.
- Communal area's had been set up to promote social distancing between people who used the service.
- Staff wore Personal Protective Equipment (PPE) inline with national guidance.
- Where people had been admitted to the service, the national guidance relating to admission to care home had been followed. This included a period of isolation.
- People using the service were given information regarding the Covid-19 pandemic to support them to inform their choices around their care.

Further information is in the detailed findings below.

# The five questions we ask about services and what we found

We always ask the following five questions of services.

## Is the service safe?

Inspected but not rated.

Inspected but not rated

# Groby Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 14 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also advised the provider of areas of improvement to develop their approach.