

Warrington Community Living Heathside Mews

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Heathside Mews is a 'care home' providing accommodation and personal care for up to 25 people, some of whom were living with dementia. At the time of the inspection, 17 people were living at the home.

We found the following examples of good practice.

During the inspection we observed staff complying with infection prevention and control (IPC) procedures. Staff were observed wearing the correct personal protective equipment (PPE) and were supported with specific IPC training.

The environment was clean and hygienic; extra IPC cleaning schedules had been implemented and routine audits were completed to ensure the environment was safe and well maintained.

The registered manager ensured that staffing levels were effectively managed; people received care from staff who were employed by Warrington Community Living (the provider) and minimal agency staff were utilised.

A regular testing regime was in place for people living at the home and staff who worked there. This provided assurances that any positive COVID-19 cases were identified and managed in a timely manner.

Relatives and loved ones were supported to maintain contact with people living at Heathside Mews. Socially distanced visits were facilitated, remote video calls were supported, and a newly designed visiting pod had been set up for visitors to use to see their loved ones.

The provider ensured that all relevant COVID-19 policies and procedures were effectively communicated. There was also a dedicated 'COVID-19 staff champion' in place; the staff champion had received all necessary training, observed staff practice and offered support and guidance to the staff team.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Heathside Mews

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider was meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of The Care Quality Commission's (CQC) response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection prevention and control measures the provider has in place.

This inspection took place on 3 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks could be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.