

Leonard Cheshire Disability

Agate House - Care Home with Nursing Physical Disabilities

Inspection report

Woburn Street
Amphill
Bedford
Bedfordshire
MK45 2HX

Date of inspection visit:
22 April 2021

Date of publication:
04 May 2021

Tel: 01525403247

Website: www.leonardcheshire.org

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Agate House is a 'care home' providing accommodation, personal and nursing care for up to 36 people. At the time of our inspection there were 33 people using the service.

We found the following examples of good practice.

Cleaning schedules had been completed, which included cleaning of frequently touched areas. The provider had purchased a decontaminating unit to support enhanced cleaning of the visiting room.

A process was in place to support safe admissions to the home. All admissions were required to complete a COVID-19 test and a 14-day isolation period as a precautionary measure.

Personal protective equipment (PPE) was supplied by the provider and was required to be worn by staff and visitors. The home had an adequate supply of PPE and were knowledgeable of how to access additional stock.

An infection control and prevention (IPC) champion in the home cascaded updates of guidance and information relating to COVID-19. In addition, the IPC champion completed hand washing competency checks with staff to ensure safe practice was maintained.

The provider had policies in place to support maintaining a safe environment during the COVID-19 pandemic. These documents were regularly reviewed and updated to remain current and were made available to people, staff and visitors.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Agate House - Care Home with Nursing Physical Disabilities

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 April 2021. The inspection was announced prior to us entering the home, so we could ensure that measures were in place to support an inspection and manage any infection control risks. We also asked the provider to send us infection prevention and control policies and audit findings.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.