

Kings Corner Surgery

Inspection report

Kings Road
Sunninghill
Ascot
Berkshire
SL5 0AE
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We decided to undertake an inspection of this service on 13 November 2019 following our annual review of the information available to us which took place in May 2019. This inspection looked at the following key questions; was the service providing effective and well led services for the registered patient population. We decided not to inspect whether the practice was providing safe, responsive or caring services as there was no information from the annual regulatory review which indicated this was necessary.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.

- Patients received effective care and treatment that met their needs.
- Staff were developed and supported to ensure services were of high quality.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.
- There had been quality improvement work to improve patient access to services.
- Governance systems were operated including quality improvement initiatives.
- The practice was engaged in local initiatives and worked effectively alongside partners in the local healthcare system.

We found one area the provider should consider improvements.

- Monitor the reviewed system for pathology results to ensure all required actions are completed.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good 
People with long-term conditions	Good 
Families, children and young people	Good 
Working age people (including those recently retired and students)	Good 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Good 

Our inspection team

The inspection team included an inspector and GP.

Background to Kings Corner Surgery

Kings Corner Surgery is located near Ascot; Kings Road, Sunninghill, Ascot Berkshire SL5 0AE. The practice premises were a converted house. Patients are registered from the local area.

Approximately 7,700 patients are registered with the practice. The registered population has a high contingent of patients aged over 75 including 4.7% over the age of 85, compared to the local average of 2.8%. Only 3.7% of the population is aged under four years of age compared to the local average of 5.8%. There is minimal social deprivation. However, the practice staff team are aware of patients who are disadvantaged by poor access to local services due to the semi-rural nature of the service.

Care and treatment is delivered by five GPs, a practice nurse and one healthcare assistant. The clinical team was supported by a practice manager and administration staff.

The practice was registered for the following regulated activities:

- Treatment of disease disorder and injury
- Diagnostic and screening procedures
- Family planning
- Surgical procedures
- Maternity and midwifery services

We visited the practice as part of this inspection.