

White Doves Residential Home Limited

Southover Care Home

Inspection report

397 Burton Road
Derby
Derbyshire
DE23 6AN

Tel: 01332295428

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11 August 2020

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21 August 2020

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Southover Care Home accommodates up to 22 people in one adapted building. The service specialises in caring for older people including those with physical disabilities and people living with dementia.

We found the following examples of good practice.

The provider had ensured there was a plentiful supply of personal protective equipment and we saw staff used this appropriately.

Cleaning and disinfection was seen as a high priority and an ozone steriliser was used to further reduce risks.

Risk assessments had been completed to consider any staff who maybe at higher risk and measures were in place to support them. Staff were supported by regular information and training.

Activities within the service had been personalised and took place in bedrooms which reduced people's risk of isolation. These had been received well and for some people this had resulted in a reduction in the reliance of medicine.

Most visitors had initially been discouraged there is now a system in place to enable visiting to be completed in a safe way.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

The service was safe.

Details are in our Safe findings below.

Inspected but not rated

Southover Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 12 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.