

CCT Community Enablement Team Ltd

Enablement Care

Inspection report

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23 March 2021

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15 April 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Enablement Care is a residential care home. It is registered to provide accommodation and personal care to up to 22 younger and older adults. At the time of the inspection, the service was home to 21 people.

People's experience of using this service and what we found

We had received information raising concerns about the availability of personal protective equipment (PPE) and the safety and quality of people's care. We shared this information with the local authority safeguarding team. We inspected the service to speak with people about their care and check how people's safety was being managed.

We found people were protected from the risk of acquiring infections. Personal protective equipment was readily available for staff. Staff were following latest guidance. Other actions to help ensure people's safe care had been taken. For example, equipment such as hoists had been serviced and care plans and risk assessments were in place for people's care needs.

Actions were taken to ensure people's safety. However, some improvements were required to the way incident records were made and the assessment of whether incidents met with the local authority safeguarding thresholds.

Rating at last inspection

The last rating for this service was Good (published 11 January 2020).

Why we inspected

We undertook this targeted inspection to follow up on specific concerns which we had received about the service. The inspection was prompted in response to concerns received about infection control risks. A decision was made for us to inspect and examine those risks.

CQC have introduced targeted inspections to follow up on Warning Notices or to check specific concerns. They do not look at an entire key question, only the part of the key question we are specifically concerned about. Targeted inspections do not change the rating from the previous inspection. This is because they do not assess all areas of a key question.

We found no evidence during this inspection that people were at risk of harm from these concerns.

Please see the safe section of this full report.

You can read the report from our last comprehensive inspection, by selecting the 'all reports' link for My Homecare Derby on our website at www.cqc.org.uk.

Follow up

We will continue to monitor information we receive about the service until we return to visit as per our re-inspection programme. If we receive any concerning information we may inspect sooner.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in our detailed findings below.

Inspected but not rated

Enablement Care

Detailed findings

Background to this inspection

The inspection

This was a targeted inspection to check whether the provider had met the requirements of the specific concern we had about personal protective equipment (PPE) and people's safe care. We will assess all of the key question at the next comprehensive inspection of the service.

Inspection team

This inspection was undertaken by one inspector.

Service and service type

Enablement Care is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. CQC regulates both the premises and the care provided, and both were looked at during this inspection.

The service had a manager registered with the Care Quality Commission. This means that they and the provider are legally responsible for how the service is run and for the quality and safety of the care provided.

Notice of inspection

This inspection was unannounced.

What we did before inspection

We reviewed information we had received about the service since the last inspection. We sought feedback from the local authority and professionals who work with the service. The provider was not asked to complete a provider information return prior to this inspection. This is information providers are required to send us with key information about their service, what they do well, and improvements they plan to make. We took this into account when we inspected the service and made the judgements in this report.

During the inspection

We spoke with two people who used the service and four members of staff including the registered manager.

After the inspection

We continued to seek clarification from the provider to validate evidence found.

Is the service safe?

Our findings

Safe – this means we looked for evidence that people were protected from abuse and avoidable harm.

At the last inspection this key question was rated as Good. We have not changed the rating of this key question, as we have only looked at the part of the key question we had specific concerns about.

The purpose of this inspection was to explore the specific concerns we had about Enablement Care. We will assess all of the key question at the next comprehensive inspection of the service.

Preventing and controlling infection and risk management

We received concerns personal protective equipment (PPE) was not always available to staff, and some concerns around the safety of people's care and the environment.

- We saw there were sufficient supplies of PPE available at multiple points within the care home.
- People we spoke with told us staff always used appropriate PPE when providing personal care.
- We observed staff wearing PPE throughout our inspection.
- At the time of our inspection, staff were not providing care to anyone with COVID-19. However, the registered manager had procedures in place to ensure people could receive safe care should this occur.
- Staff took part in regular COVID-19 testing to ensure they only worked when it was safe for them to do so.
- The registered manager was aware of current guidance to ensure safe care to people during the pandemic. For example, how to ensure people's admission to the service was completed safely.
- Staff had up to training in infection prevention and control and on the use of PPE.
- Risk assessments were in place for people's care needs and staff told us they provided care in line with these.
- Monthly audits were used to check care plans and risk assessments remained current.
- Checks to help reduce risks associated with fire were in place and equipment such as hoists had been serviced.
- People's bedrooms and communal areas were heated to a sufficiently comfortable temperature.
- Actions were taken to ensure people's safety. However, some improvements were required to the way incident records were made and the assessment of whether incidents met with the local authority safeguarding thresholds.