

Angel Care plc

Newlands Care Home

Inspection report

18 Tetlow Lane
Manchester
Greater Manchester
M7 4BU

Tel: 01617920993

Date of inspection visit:
10 February 2022

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25 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service:

Newlands Care Home is located in Salford, Greater Manchester and is operated by Angel Care plc. The home is registered with the Care Quality Commission (CQC) to provide care for up to 30 people, some of whom are living with dementia. At the time of the inspection there were 24 people living at the home.

We found the following examples of good practice:

There was a booking system in place to facilitate safe visiting. Lateral flow device testing (LFD) was carried out and personal protective equipment (PPE) was required to be worn by visitors on entry to the home.

All staff working at the home were fully vaccinated and completed regular COVID-19 testing.

Arrangements were in place so staff could maintain safe social distancing during breaks. The home had a number of entrances and these were restricted for use by different people such as staff or visitors.

All staff deemed to be at higher risk of contracting COVID-19 had been appropriately assessed and there were measures in place to ensure their safety.

The provider supported people using the service to access appropriate vaccinations, including COVID-19 vaccinations and boosters.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Newlands Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 10 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.
- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.