

J Lysaght

# Warren Park Nursing Home

## Inspection report

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28 February 2022

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

# Summary of findings

## Overall summary

Warren Park Care Home is a residential care home providing nursing and personal care to 38 people at the time of the inspection. The service is registered to support up to 40 people in one adapted building. We found the following examples of good practice.

The provider had safe visiting arrangements which included all visitors taking a COVID-19 Lateral flow Test, having their temperature checked and wearing personal protective equipment (PPE) when entering the home.

The service supported people and their relatives to understand the isolation processes and how the service could help to alleviate them from feeling lonely during an outbreak of COVID-19. This included calls with friends and relatives and dedicated staff spending time with people and supporting them with activities.

Specific staff were allocated to support people's needs, and staff were consistently working in the same area of the home to avoid cross contamination. During an outbreak, people were supported by staff to isolate in their own rooms and areas near their rooms as much as possible.

PPE was well stocked and organised, and cleaning products were stored and used appropriately. The home was clean.

Staff and people living at the home were partaking in regular COVID-19 testing. All staff and people living at the home had received COVID-19 vaccinations.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Warren Park Nursing Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 28 February 2022 and was announced. We gave the service 1 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

### How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Visits for people living in the home were arranged in line with government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.